

quality and commitment

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SINCE 1954

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WEBSTONE PHILOSOPHY

WORKING TOWARD THE FUTURE

WEBSTONE HAS BEEN AN INDUSTRY LEADER SINCE 1954. THROUGHOUT THE YEARS WE HAVE BEEN AN INTEGRAL PART OF PIONEERING THE PLUMBING INDUSTRY IN HIGH QUALITY IMPORTED AND DOMESTIC PRODUCTS. WE HAVE GROWN TO MEET THE EVER-CHANGING NEEDS OF OUR INDUSTRY WHICH IS EVIDENT IN THE PRODUCTS WE SELL AND THE PROGRAMS WE DEVELOP. TODAY, WEBSTONE STANDS UNMATCHED IN OUR PRODUCTS AND PROGRAMS. INNOVATION IN DESIGN AND STABILITY IN OUR QUALITY IS WHY WEBSTONE CONTINUES TO GROW IN THE MANY DIFFERENT MARKET PLACES WE SERVE.

WE BUILD OUR PRODUCTS BOTH AT HOME AND ABROAD WITH THE SAME DISTINCT MINDSET. BUILD THEM FOR LIFE AND OUR CUSTOMERS WILL COME BACK AGAIN AND AGAIN. IN ADDITION TO UTILIZING MANY ISO 9002 CERTIFIED FACILITIES, WE HAVE DEVELOPED AND MAINTAINED SOME OF THE MOST DETAILED AND INNOVATIVE QUALITY CONTROL PROGRAMS IN OUR INDUSTRY. WE SYNCHRONIZE OUR METHODS WITH SOME OF THE WORLDS LEADING COMPANIES AND CONTINUALLY BUILD ON OUR SUCCESSES TO ACHIEVE A SUPERIOR QUALITY LEVEL IN ALL THAT WE DO. WE EMPLOY INDEPENDENT AGENTS OVERSEAS THAT ARE COMPENSATED BASED ON THE SUCCESS RATE OF EACH PRODUCT THAT WE SELL. THIS IS AN UNCOMPROMISED TEAM EFFORT THAT PROMOTES ZERO DEFECTS AND BUILDS STRONG INTER-COMPANY RELATIONSHIPS THAT STAND THE TEST OF TIME. THROUGH THIS DEDICATION TO QUALITY COMES AN UNPARALLELED BENEFIT SUCH AS THE WEB WARRANTY, WHICH SPEAKS FOR ITSELF AND ASSURES EVERY CUSTOMER PEACE OF MIND WHEN CHOOSING WEBSTONE PRODUCTS. BECOME PART OF OUR FAMILY AND YOU TOO CAN SHARE THE FEELING OF CONFIDENCE THAT COMES FROM SELLING WEBSTONE PRODUCTS TO YOUR CUSTOMERS.

WEBSTONE PRODUCTS

RESIDENTIAL, COMMERCIAL, INDUSTRIAL



BALL VALVES
GATE VALVES
GLOBE VALVES
CHECK VALVES
LOW PRESSURE VALVES

FROST FREE VALVES
HEATING VALVES
GAS VALVES
PVC VALVES
CPVC VALVES

FAUCETS
STRAINERS AND DRAINS
SUPPLY TUBES AND RISERS
PLUMBING SPECIALTIES

BRASS - BRONZE - CARBON STEEL STAINLESS STEEL



WEB WARRANTY

GUARANTEED FOR LIFE

WEBSTONE COMPANY, INC. WARRANTS ALL OF ITS PRODUCTS TO BE FREE FROM MANUFACTURING DEFECTS IN MATERIAL AND/OR WORKMANSHIP FOR THE LIFE OF THE PRODUCT PROVIDED THEY ARE PROFESSIONALLY INSTALLED AND OPERATED UNDER NORMAL CONDITIONS. WEBSTONE WILL REPLACE, FREE OF CHARGE, ANY PRODUCT OR PART THEREOF THAT PROVES DEFECTIVE IN MATERIAL AND/OR WORKMANSHIP UNDER NORMAL INSTALLATION, USE AND SERVICE.

WEBSTONE WILL ALSO REIMBURSE THE INSTALLING CONTRACTOR \$50.00 TO HELP COVER THE COST OF REPLACING ANY OF OUR ISO 9002 VALVES FOUND TO BE DEFECTIVE IN MATERIAL AND/OR WORKMANSHIP. CONTACT US FOR COMPLETE DETAILS.

WEB TRACK SYSTEM

SAME DAY SHIPPING AND MORE

ALL ORDERS PLACED WITH WEBSTONE COMPANY, INC. ARE NOW PROCESSED BY OUR AUTOMATED WEB TRACK SYSTEM. UPON RECEIPT OF YOUR ORDER, THE WEB TRACK SYSTEM PROCESSES IT FOR SHIPMENT THE SAME DAY (IF RECEIVED BY 1:00 PM EST). IMMEDIATELY UPON SHIPMENT OF YOUR ORDER, WEB TRACK SYSTEM INFORMATION IS TRANSMITTED TO YOU, OUR CUSTOMER, VIA FAX. IT SERVES AS YOUR INVOICE AND SHIPPING CONFIRMATION. THIS CONFIRMATION INVOICE CONTAINS: CARRIER NAME, PRO OR TRACKING NUMBER, QUANTITIES SHIPPED, QUANTITIES BACKORDERED (IF ANY) AND YOUR COSTS. THAT MEANS:

- NO MORE LONG LEAD TIMES FOR ORDER SHIPMENT.
- NO MORE CALLING TO CHECK ON YOUR ORDER STATUS.
- NO MORE WONDERING IF IT WILL SHIP COMPLETE OR PARTIAL.

THE WEB TRACK SYSTEM IS INSTANT INFORMATION WITH MINIMAL PAPER AND MAXIMUM EFFICIENCY. IT IS PART OF A COMPLETE LEVEL OF SERVICE THAT INCLUDES HIGH FILL RATES 365 DAYS A YEAR. WE REALIZE YOU HAVE A CHOICE IN SUPPLIERS. WE ARE COMMITTED TO EARNING YOUR BUSINESS EVERYDAY AND WE GIVE YOU THE RIGHT REASONS FOR CHOOSING WEBSTONE COMPANY, INC.

WEBSTONE COMMITMENT

WE DO IT RIGHT

OUR QUALITY AND OUR COMMITMENT SPEAK FOR THEMSELVES. WEBSTONE HAS SOME OF THE STRONGEST POLICIES AND PROGRAMS IN THE INDUSTRY. WE VALUE FEEDBACK FROM OUR CUSTOMERS AND LISTEN OBJECTIVELY IN ORDER TO EVOLVE INTO THE TYPE OF SUPPLIER THAT WILL PARTNER WITH YOU TO ACHIEVE OPTIMUM RESULTS FROM OUR PRODUCTS AND PROGRAMS. WE LEAD THE WAY WITH OUR WEB WARRANTY AND WEB TRACK SYSTEM. TO PUT IT FRANKLY, WE DON'T JUST SAY WE ARE THE BEST, WE PUT IT IN WRITING. YOU KNOW YOU HAVE DONE THE BEST THAT YOU COULD DO WHEN YOU CHOOSE WEBSTONE. WE HAVE THE PRODUCTS YOU NEED AND A PROGRAM TO MAKE IT WORK FOR YOU.

