



TESTIMONIALS

Since we installed our Sterling Water Conditioner, we have noticed our clothes are cleaner looking, there is no more scale build up on the faucets, no ring in the tub, no water spots on dishes or showers. As a builder, I appreciate the compact design of the water unit and the no maintenance factor, no salt. Our skin and hair seem softer. It has made our lives a more positive experience. We highly recommend this product to anyone looking for a solution to hard water problems.

Ron and Polly Peake - Ron Peake Design and Build, Inc

I live on the eastside of Wichita, Kansas, where we deal with clay soil and extremely hard water. I wanted to use well water to irrigate the lawn at our new home. I was encouraged not to do this by our landscaper because of the damage it would do to our lawn, trees, black wrought iron fence, house brick and driveway. After digging the well and drawing a sample, it appeared like watered down milk. Once the Sterling Water System was installed, another sample bottle was drawn. This time the water appeared like a bottle of *Aquafina*! This is the third summer that we have irrigated our yard with the Sterling Water System and there has been no noticeable scale on the lawn, trees, fence, house or driveway. I have been impressed with the system and would highly recommend it to other homeowners. They will not be disappointed!

Dr. Robert D. Smith

I recently purchased and installed the ICT-20 in my home (around Feb 1, 2005) and thought I would let you know how pleased I am with the end product. The feeling of water on my skin when showering is actually quite different as well as not having the dry itchy feeling afterwards. Water spots on our glasses seem to wipe right off when coming out of the dishwasher. So far so good, very happy! The wife commented last night when she was emptying the dishwasher how the glasses were still as clear as the day we bought them. Probably one of the better purchases I have made for home improvement!

Dale - Lawrence, KS

You make a great conditioner, it went in easy and was very simple to set up. Thanks!

Matt-Lancaster, Ohio

I live in an area with 12 gpg hardness, my house was 6 years old when I installed the ICT-20 along with the whole house filter system (August, 2004). I was having problems with scale building up on my fixtures and my water heater elements. The Sterling Water System has solved those issues. The water feels smooth and I don't have to mess with putting salt in a water softener.

Tara - Cleveland, MO

Cleaning is a breeze now - no scale build up on my shower doors. With 28 gpg hardness it used to be a real task to clean them, now I do it half as often and just wipe them off and I'm done. It's great.

Lori – Warsaw, MO

I really like my water conditioner. It is easy to maintain - almost maintenance free. I clean it once every 6 months. It really does a great job, and even cleans the lines going to my faucets. Not hard to install.

J. Fullmer (Plumbing and Repair)-Branson, MO

I recently received my Sterling Water System and I am so impressed with the results I wanted to let you know of another outlet for your product. I have a fifth-wheel travel trailer with a washer and dryer here in Ft. Myers, Florida. Using PVC pipe connections, I attached my water supply hose into your unit and then out to my trailer. I then plugged the unit into my exterior 110-volt outlet and fastened the unit in an upright position along side of my trailer slide out. When traveling in RV's, water quality can be a real problem as it is here in Florida. I checked our water about three weeks after installation of the unit with a small glass of water, measured carefully, and added two drops of kitchen soap. I then obtained another identical small glass of water, which had not gone through our Sterling Water System, and the results were clear the water was much softer and produced more suds in the Sterling water. The most dramatic improvement in the water quality was in washing our hair and clothes. My wife had to cut down on the soap used in the washer. Needless to say I have told other RV'ers and they have expressed a great deal of interest in your unit. It would be very easy for you to install garden hose fittings when the unit was to be used in a travel trailer. You have a very good product!

Ken Cardwell- Ft. Myers, FL

I live in NM in a ski resort in the mountains. I am on well water, delicious tasting, clear water. Just one problem. Unseen, in solution, is a high calcium content. So much so that after drying, white chalky residue is seen built up on bathroom sink bowl, shower, and especially in the dishwasher. The dishes after washing have this residue on 50% of the dishes...and the build up on the washer itself is thick enough to be chipped off. Since I am upgrading my 21 yr. old house, it was time to address this problem after I have just installed 20K in plumbing fixtures and piping. After growing up in my parents house in FL. and having a salt water softening system, on a somewhat slimy, daily basis, I had to find a better way. Years of stacking, and stocking up on 80 lb. salt bags, makes for an indelible memory. Also I remember the dead area in the yard left by the water softener purging itself periodically and the space it took up. Now living in Gods country amongst trees...I don't want that problem of ground intrusion and unsightly equipment. Also being human I hated the other maintenance needed which included tuning the mixture, salt content, in the system annually. After some days of research on the internet and asking professional plumbers in Miami and New Mexico, I focused in the electrical ionization method. Further investigation lead me to stumbling upon the Sterling product. With my Engineering / mechanical back ground, this unit looked excellently designed and surprisingly compact. It was hard to believe this thing could solve my problem. After asking locally about the product, an installer advised me of several large commercial applications he personally did and, "they worked great", he said. Unfortunately he could not tell me the capability of the product to be specific to my problem. I obtained a brochure after inspecting a floor model he had and decided to contact the source. I called the company and surprisingly, after some discussion with a sales person, was speaking directly with the owner of the company! I had water test results to advise him about which he said the unit would solve with no problem, in short. I told him of the reason why I was calling directly. I was emailed an installation schematic and dimensions. I talked it over with my better half. Hours later in the day the owner called me on the phone and said I could order from him directly! Being a business owner myself I was impressed by this further personal care as I

now know I am not the only owner out there who gives personal customer service. I thought this American custom was just one of many casualties of present times. Cool! I ordered it then and there. Results? As promised within 24 to 48 hrs. a definite cessation of water related residue was readily noticed, and after the system has been working for about a week, no more problems! Better yet no salt bags to store and a lot more room in the garage where I relocated my water heater and other items for the finest installation use and accessibility. I have been advised of an annual cleaning which is needed to continue optimal performance. I have not had to do it yet, but with the suggested piping hook up it will take me a total of 10 minutes and allowing a vinegar solution, obtained in the food market, 24 hrs. to sit in the unit to sanitize...no plumbers, no unbolting, no manual scrubbing and descaling.

Christopher- Angel Fire, NM

To view this information on our website, please visit
<http://www.sterlingwatersystems.com/SterlingWaterTestimonials.cfm>